## Using the 'Guest Payment' Tab to Make a Payment

To make a payment using our 'Guest Payment' portal, navigate to our online bill payment page: <u>http://pioneermedicalgroupflorida.com</u> select the link to pay your bill online.

Frequently	Asked Questions Home Guest Payments Register Contact Us
Secure Login Username: Password: Login	Online Bill-Pay for
Forgot Password	PIONEER MEDICAL GROUP HEALING WITH COMPASSION

Select 'Guest Payments' on the top row. (For this method of payment, a user name and password is not required.) You can also select in the middle of the page on the left-hand side (Click Here for One Time Payments)

You will be redirected to the 'Make Payments' page. In order to make a payment, you must fill out the fields marked with an asterisk; the remaining fields are optional.

The Guarantor name does NOT need to match exactly to our records. However, the account number is required to match precisely for the payment to be credited to your account. The account number is located on the upper right hand side of your statement/invoice. The zip code will need to match the 'Billing Address' for your credit card in order for the credit card to be approved.

Home Guest Payments Reg	gister Contact Us
Make Payments	
Billing Information Payment Information	Results
Billing Information Please enter your billing information below.	
Guarantor Name Mom-Minny Mouse	
+ Home Address PO Box 12345	
City My Town	
State FL	
Zip Code 12345-6789	
Phone (555) 123-4567	
Email MinnyMouse@mysite.com	
Account # 81904110	
Transaction Amount	
Comment	
Amount To Pay	

Once all required fields have been completed, click 'Next' at the top of the page (not shown).

You will be redirected to the 'Make Payments' page. Use this page to input credit card information in order to complete the transaction.

Make Payments	
Billing Information Payment Information Res	Cancel Provious
Summary Review	
Below is a summary of the payment you are about to make. Please	eview the information and confirm your billing information.
2. Billing Information Name: Momma Bear Addrese: 31-265 Reserve Dr	Sub Total:         \$1.00           Online Billpay Fee:         \$0.04           \$1.04
Thousand Palms, CA 92276-6611 Phone: 760 3430700	Payment Method: Credit Card

Select the drop-down list beside 'Payment Method' in the bottom right side of the screen. Once the 'Credit Card' field is selected, a secure transaction vehicle will appear as a pop up screen. This screen is linked directly to the bank. Please note: your credit card information will not be shared and is only accessible to the processing bank.

lyment you	are about to make. Please review the info	ormation and co		nt Amour
	Secure	<ul> <li>Online</li> </ul>	o Total:	
Dr s, CA 922	1233331212200344 01 • 22	Ţ	line Billpay Fee:	1.04
			yment Method:	Credit Card
Security	Cancel Save	_	ght © 2018 The F	LD Group, Inc. All rig resen

Enter the credit card number and select the expiration date from the drop down menus. (Note: this card information is being used for display purposes only.)

When the information matches the credit card to be used for payment, click 'Save' at the bottom of the pop up menu.

Make Payme	nts			
Billing Information	Payment Information	Results	Ca	ncel Previous
Summary Revi			unfirme concerns bellinger informations	
2. Billing Information	раутелі уой аге абой то таке. н	Please review the information and oc	Payment Sub Total:	Amount
Name: Mom Minny M Addrees: PO Box 1234 My Town, FL	5		CC Fees:	\$0.03
Phone: 555-1212				redit Card
			Masked Account Number: Pay I	Card ending with 9712 Now

Once saved, the pop-up menu will close and you will return to the 'Make Payment' page. This page will now display the last four numbers of the credit card in the 'Payment Method' section and will allow you to click 'Pay Now' on the right hand side of the screen.

Verify all information on the screen and click 'Pay Now' to complete the transaction.

Make Pay	ments	
Dilling Informatic	n. Downent Information	Results
Billing Informatio	n Payment Information	Results
Payment S	ucceeded	
Statue:	Approved 272608	
Referen <i>c</i> e Numbe	r: 6-88997CE5-6460-4BA7-9A50-B1	965D208430
Payment Date:	5/31/2019	
Peid By:	Mom Minny Mouse	
Addrees:	PO Box 12345	
	My Town, FL 12345	
Payment Method:	Visa	

Once the transaction is completed, you will be redirected to your receipt. This page notes that the transaction was 'Approved' and provides a reference number should you need to confirm this payment at a later date. We strongly recommend saving this information in a safe location.

You may click 'Done' in the upper right hand side of the screen to exit the 'Guest Payment' portal.

A confirmation email will be sent to the address provided with the billing information. This email serves to confirm receipt of payment and approval of the transaction. Please keep this receipt for your records.

Have questions or need additional assistance? Please call our billing department at (844) 705.3309